

Fast forward

An E-Update

Prepared by Organizational Results
Missouri Department of Transportation

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Service Patrols Payoff Big on I-64 Rebuild in St. Louis

When the St. Louis region began planning for the New Interstate 64 project, moving traffic onto adjacent arterials was a concern based on the project's full closure construction approach. Project planners put in place traffic response units similar to those used in the area's Motorist Assist program. The results were fewer delays, reduced emissions and fewer secondary crashes. Conservative estimates show the traffic response service paid for itself more than eightfold. Don't delay in reading the full report and summary.

[I-64 Service Patrols Report](#) [I-64 Service Patrols Summary](#)

POLY-CARB Striping Outperforms Standard Reflective Tape

Thanks to a recently completed field study in the Kansas City and St. Louis areas, Missouri motorist can expect to see brighter highway striping in all conditions. And better yet, the cost of doing that striping is coming down. Presently MoDOT uses a wet reflective tape that averages about \$5 per linear foot. Field studies have shown that POLY-CARB striping can meet or exceed reflectivity requirements for less than half the cost. The field study also is testing the feasibility of striping warranties. You'll find all the answers lined up in the full report.

[POLY-CARB Striping Report](#)

LowP Concrete Fills Gap in Bridge Deck Products

Closing bridge decks for rehabilitation is an inconvenience for Missouri motorists. MoDOT is aggressively pursuing alternate materials to speed up this process to provide a smooth pavement with minimal traffic interruptions. Unfortunately, many materials that offer faster cure rates are not very durable. A new product, called LowP, is a combination of the CTS Rapid Set Cement and proprietary add mixtures. LowP offers high early strength, low permeability, with the added benefit of corrosion protection. Be sure to fill your knowledge gap on this new technology. [Low P Concrete Advancement](#)

Best Ways to Collect Rest Area Feedback Identified

Missouri's rest areas and welcome centers annually attract approximately 23 million users making them one of a primary destination for travelers in the state. As caretaker of these facilities, MoDOT seeks customer input at each location regarding convenience, safety and cleanliness through a comment card. However, this approach has resulted a small number of completed survey cards. A recent best practices study has identified several ways to significantly increase customer feedback. Take a break of your own to view the results.

[Rest Area Customer Feedback](#)

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Annual Report Highlights Accomplishments

This past year, Organizational Results has been a flurry of activity with a number of noteworthy accomplishments. You can read about it for yourself in our Fiscal Year 2009 report. [Organizational Results Fiscal Year 2009 Report](#)

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